

QUALITY POLICY

Phoenix Tapware is dedicated to providing designer tapware, showers and accessory products which meet or exceed industry quality standards. We understand that meeting customer expectations is paramount to the success of our business.

As part of our ongoing commitment to our customers, Phoenix Tapware will strive to continually improve our products and work practices. We have undertaken certification to ISO9001 and the WaterMark programs, and as a mark of commitment to these objectives we strive to deepen our continuous quality awareness, review and improvements.

We also recognise the importance of environmental responsibility and the need to address climate change. Phoenix Tapware is committed to staying up to date with evolving technologies, materials and practices that help reduce our environmental impact and contribute to a more sustainable future.

Our employees work towards the achievement of this policy and support our ongoing compliance with our quality management system.



Kevin Bergman
CEO

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